

From

Date :

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PF ID/HRMS No.  
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To

The Chairman,  
State Bank of India,  
Corporate Centre,  
Mumbai

Dear Sir,

I am a Staff Pensioner/Retiree from the Bank/erstwhile State Bank of Mysore. I am having several problems and I am unable to find solutions. I request you to kindly solve my legitimate problems, without compelling me to approach judiciary. We also find that there is step motherly treatment meted out to all of us denying legitimate and vested benefits. We are all compelled to approach you personally, as you are not conducting Grievance Cell/Structure meeting with our organisations, State Bank Retirees' Association/State Bank of Mysore Pensioners' Commune. Please help me in resolving the following issues :

- Conduct Grievance Cell/Structured meeting with representatives of State Bank Retirees' Association/State Bank of Mysore Pensioners' Commune, atleast once in six months as advised by Indian Banks Association and also in terms of Scheme of Merger notified on 22.02.2017. Please also establish Grievance Redressal Cell.
- Resolve the problems relating to supply of medicines under e-Pharmacy. Please arrange for supply of medicines within a day, if not on the same day
- Arrange for a meeting with the vendors in e-Pharmacy and explain the modalities
- I have not received eCard/s of mine and my spouse ;
- Arrange for eCards of mine and my spouse duly incorporating correct details.
- I have not received my Pensioners' ID Card
- I have not received my revised Pension Payment Order
- HRMS data is without details of my spouse
- The Bank should use data, such as address, contact numbers, etc. as available and updated in the account to which pension is credited. HRMS data should also be updated from the details in the account to which pension is credited, as and when there is a change.
- Family Pension is not yet revised in terms of Joint Note/Bipartite Settlement dated 11.11.2020
- An amount of Rs.15,000/- under Shradhanjali Scheme should be paid surviving spouse/ members of his/her family in respect of those who died after merger. The Scheme should be reintroduced and the payment should continue to be paid in the event of death of retirees of erstwhile Associate Banks. The Bank is obligated to pay this benefit, as it is

being paid out of Provident Fund and as per Clause 10 of Scheme of Amalgamation dated 22.02.2017.

- My SB account is not marked as 'Staff' Account, thereby depriving the benefits
- TDS cannot be deducted, if my pension credited is less than Rs.7.00 lakhs, as I am not liable to pay tax
- Please do not stop payment of pension or recover from pension or reduce from pension for whatsoever reason, without following the principles of natural justice, even in case where Pension Rules/Regulations provide for such stoppage, recovery or reduction of pension. In any case, there is no provision in our Pension Regulations, which compels submission of Life Certificate. There is no provision for stopping or withholding of payment of pension in the event of non-submission or not recording submission of Life Certificate.
- Pay pension to those who are retired compulsorily and pension option is not extended.
- Please pay Superannuation benefits including Pension to those who have retired compulsorily or discharged or removed from service in terms of the punishment imposed and as per the Judgment of Hon'ble Supreme Court in BoB Vs LRs of S K Kool & subsequent advise by IBA
- Please pay the differential commutation recovered from the date of my retirement, instead of date of payment, alongwith interest, while paying arrears of pension to me, as the Commutation Factor is the purchase price of the amount of Commutation paid to me for the period of fifteen years. This is because 'differential commutation amount also should be in my hands for a period of 180 months
- Please pay Commutation amount in respect of Stagnation Increment by reckoning Stagnation Increments notionally for calculation of Pension
- The Bank cannot initiate any Disciplinary Proceedings, including seeking explanation from the retired Employees/Officers, after a period of four years from the date of Cause of action. In any case, there can be no disciplinary proceedings after a period of four years from the date of retirement.
- Please pay me/those who have rendered temporary/part time service, pension duly reckoning temporary service/full length of service as the qualifying service rendered is more than ten/twenty years if such temporary service and/or full length of part time service is counted
- My temporary service is not added for calculation of pension and Gratuity
- Period of my part time service is not treated as full length of service, while calculating Pension and Gratuity
- In cases where Pension/compassionate allowance is reduced under Regulation 31 or 33, the Bank cannot reduce pension on account of punishment imposed on conclusion of disciplinary proceedings, as the punishment imposed does not cover such reduction This is because such punishments are imposed under OSR/Settlement, but not under Pension Regulations. No reduction of pension is permissible without following the principles of natural justice and providing opportunity to resist such reduction
- Please sanction Stagnation Increment to Scale V Officers who retired between 01.11.2017 and 31.10.2020 and also to all those who are eligible and not paid.
- Please treat the 'Letter of Undertaking/Indemnity' given by me at the time of my retirement, as withdrawn. In any case, such letters are void ab initio;

- Provide another option to opt for Superannuation benefits allowing me to change the Superannuation Benefits from SBI Superannuation benefits to eAB Superannuation Benefits or vice versa
- Please do not make online submissions Compulsory in respect of any facility/scheme or submission of declarations
- Please pay Pension, interest and commutation as ordered by Hon'ble Supreme Court in Civil Appeal No.1919 of 2018 and connected matters
- Please allow contract employment to those who retired under VRS during 2017 ;
- Please pay arrears of pension and differential commutation in terms of Civil Appeal No.5525 of 2012, alongwith interest as it is not paid to me eventhough I have retired during the period 01.11.1997 and 30.04.2005.
- Processing charges for Pension Loan is debited even in respect of Staff Pensioners
- Please extend the benefits extended to existing Staff on the occasion of Bank's Foundation day and on the occasion of Diwali, as the former employees also have contributed for the growth of the Bank, while in service
- Invite all erstwhile Associate Bank Retirees/Pensioners also to all Pensioners' meet conducted by the Bank, duly involving State Bank Retirees' Association/State Bank of Mysore Pensioners' Commune.
- Please refund Medical Insurance premium debited twice, immediately
- Please extend Medical Benefit Scheme/Insurance which is extended to DMDs/CGMs retired from State Bank of India, who are also staff pensioners like me
- Delay in sanction of Family Pension, even in cases where there is no fault on the part of surviving spouse/dependent of the Pensioner
- Extend all the benefits extended to SBI Pensioners' Association to State Bank Retirees' Association and its affiliates
- Please arrange for keeping 'Nenapu' established in Mysore Bank Circle Branch of SBI, open on all working days and on 2nd October of every year, the day on which State Bank of Mysore is founded.
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Please consider our request as each of these requests are as per law, rules and regulations. Please acknowledge receipt.

Thanking you,

Yours' faithfully,

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 PF ID (HRMS NO. )